## Privacy Policy Hemelse Wegen B.V.

Protecting your private information is our priority. This Statement of Privacy applies to **hemelsewegen.nl** and governs data collection and usage. The **hemelsewegen.nl website** belongs to and is managed by **Hemelse Wegen B.V.** By using the **hemelsewegen.nl website**, you consent to the data practices described in this statement.

# **Collection of your Personal Information**

In order to better provide you with products and services offered on our site, **Hemelse Wegen B.V.** may collect personally identifiable information, such as your:

#### **Email Address**

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the website. These may include: (a) registering for an account on our website; (b) sending us an email message. To wit, we will use your information for, but not limited to, communicating with you in relation to services you have requested from us.

We also may gather additional personal or non-personal information in the future.

### **Use of your Personal Information**

**Hemelse Wegen B.V.** collects and uses your personal information to operate its website(s) and deliver the services you have requested.

**Hemelse Wegen B.V.** may also use your personally identifiable information to inform you of other products or services available from **Hemelse Wegen B.V.** and its affiliates.

#### **Sharing Information with Third Parties**

**Hemelse Wegen B.V.** does not sell, rent or lease its customer lists to third parties.

Hemelse Wegen B.V. may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Hemelse Wegen B.V. and they are required to maintain the confidentiality of your information. Hemelse Wegen B.V. may disclose your personal information, without notice, if required to do so by law or in the good faith or belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Hemelse Wegen B.V. and/or (c) act under exigent circumstances to protect the personal safety of users of Hemelse Wegen B.V. or the public.

## **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by **Hemelse Wegen B.V.** This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the **Hemelse Wegen B.V.** website.

### **Use of Cookies**

The **Hemelse Wegen B.V.** website may use "cookies" to help you personalise your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programmes or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalise **Hemelse Wegen B.V.** pages, or register with **Hemelse Wegen B.V.** site or services, a cookie helps **Hemelse Wegen B.V.** to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same **Hemelse Wegen B.V.** website, the information you previously provided can be retrieved, so you can easily use the **Hemelse Wegen B.V.** features that you customised. You have the ability to accept

or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the **Hemelse Wegen B.V.** services or websites you visit.

## **Right to Deletion**

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

Delete your personal information from our records; and

Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;

Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;

Debug to identify and repair errors that impair existing intended functionality;

Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;

Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent:

Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us:

Comply with an existing legal obligation; or

Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

### **E-mail Communications**

From time to time, **Hemelse Wegen B.V.** may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

### **Changes to this Statement**

**Hemelse Wegen B.V.** reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the site and/or services available through this site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

#### **Contact Information**

**Hemelse Wegen B.V.** welcomes your questions or comments regarding this Statement of Privacy. If you believe that **Hemelse Wegen B.V.** has not adhered to this Statement, please contact **Hemelse Wegen B.V.** at:

### Hemelse Wegen B.V.

 $\label{eq:Address} \ | \ \textbf{Kanaalstraat 30, 1431 BW Aalsmeer, The Netherlands} \\ \ \mathsf{KVK} \ \textbf{89499093}$ 

Telephone | +31 (0)297-328 888 Email | info@hemelsewegen.nl

© 2023 Hemelse Wegen B.V. All rights reserved.